

F. SECTION: A(ii) TRAVEL SUPPORT

I. LOSS OF CHECKED BAGGAGE / DELAY OF CHECKED BAGGAGE

Total loss of checked baggage
 Delay of checked baggage

1. Name of Airline

Flight No. From

To

2. Scheduled departure Date Time A.M. / P.M.

3. Scheduled arrival Date Time A.M. / P.M.

4. Actual departure Date Time A.M. / P.M.

5. Actual arrival Date Time A.M. / P.M.

6. Property irregularity report by carrier attached Yes No

7. Claim lodged on carrier Yes No

8. Police report lodged Yes No

9. Number and description of items lost/purchased

Cost of items lost Cost of items purchased

Total claim amount

II. LOSS OF PASSPORT

1. Date of loss 2. Police report lodged Yes No

3. Application/documentation fees Incidental costs

Total claim amount

III. TRIP DELAY/ TRIP CANCELLATION/ MISSED CONNECTION

Trip delay
 Trip cancellation
 Missed connection

1. Name of Airline

Flight No. From

No of hours delayed To

2. Scheduled departure Date Time A.M. / P.M.

3. Actual departure Date Time A.M. / P.M.

4. Scheduled arrival Date Time A.M. / P.M.

5. Actual arrival Date Time A.M. / P.M.

6. Departure of connecting flight Date Time A.M. / P.M.

7. Cause of delay Date Time A.M. / P.M.

8. Relevant certificate provided by airlines Yes No

9. Reason for trip cancellation Illness or injury Death Quarantine Hijack

10. Person affected Insured Spouse Child Parent

Date of loss

D	D	M	M	Y	Y	Y	Y
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 Loss discovered by

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3. Contents of home Loss

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 Damage

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Both

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4. Detailed circumstances of the loss

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5. Report lodged with police Yes No If reported, by whom

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6. Reason for not reporting

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Sr No.

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 Loss details

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Loss/damage

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 Estimated cost of loss

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7. Details of any other insurance to cover for the property

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G. SECTION B: PERSONAL LIABILITY

1. Date of Incidence

D	D	M	M	Y	Y	Y	Y
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 Time

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 A.M. / P.M. Place of Incidence

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2. Nature and detail facts of Claim being made

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3. Court where the case is being pursued

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4. Total Amount of award including Claimant Cost

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I/We hereby to the best of my/our knowledge and belief, warrant the truth of the above details in every respect. I/We agree that if we have made already or if I/We make in any of my/our further statements in respect of the said incident or any false or fraudulent declarations or suppress or conceal any material fact, the Policy shall be void and all rights of compensation in respect the present or future claim shall be forfeited.

I/We hereby extend my/our consent to the Company for sharing my/our personal data with State Bank Group entities for specific purpose of availing services offered by State Bank Group (please strike this clause in case you do not wish to disclose the personal data).

Place

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Date:

D	D	M	M	Y	Y	Y	Y
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 Signature of Claimant/Insured _____

H. PAYEE DETAILS [Payable to Nominee (*All fields are mandatory)]

Bank Name

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 Bank Branch

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Bank Account No.

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 IFSC Code

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MICR No.

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 PAN No.

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Note: It is agreed that the Policyholder/Claimant will intimate in writing to SBI General about any change in bank account details. Please attach a cancelled cheque pertaining to the same account. In case premium is issued from the same bank account through cheque, the cancelled cheque is not required.

I. ANY OTHER INFORMATION YOU MAY WISH TO PROVIDE

I/We, above named hereby authorise any hospital, physician, Police & statutory authorities, relevant witnesses and /or relatives or other person who has attended or examined the insured, to disclose when requested to do so by SBI General Insurance Co. Ltd. or its permitted and authorised representatives, any and all information including any medical records or other relevant information. A photocopy of this authorisation shall be considered as effective and valid as original instruction on my / our behalf.

I/We, the above named, do hereby, to the best of my/our knowledge and belief, warrant the truth of the foregoing statements in every respect; and I/We agree that if I/We have made, or make in any further declaration, the Company may require in respect of the said accident, any false or fraudulent statement, or any suppression or concealment, my/our claim shall be absolutely forfeited.

Place

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 Signature of Insured/Claimant _____

Date

D	D	M	M	Y	Y	Y	Y
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 Name of Insured/Claimant _____

J. ENCLOSURES CHECKLIST

Please attach following documents and tick appropriate box. (Please attach documents as per benefit claimed and tick appropriate box)

Medical Expenses including Evacuation & Repatriation

- Claim Form (To be signed by the Treating Doctor and Insured you)
- Original documents of Doctor's medical report,
- Discharge card
- Prescriptions and Original bills,
- Investigation request and investigation reports along with payment receipts

- For expenses of transportation due to medical reasons, you also need to attach a medical statement from the doctor indicating:
 - Cause of illness
 - Reason for necessity of the transportation
- All original bills
- Copy of passport, visa with entry and exit stamp
- Any other relevant document

Personal Accident- Death

- Claim Form duly filled & signed
- Claim Intimation
- Police Copy
- Copy of FIR (First Information Report) /
- Spot Panchnama / Inquest Panchnama
- Death Certificate
- Death Summary
- Post Mortem Report
- Original Legal Heir Certificate (in case nomination has not been filed by deceased)
- Copy of passport, visa with entry and exit stamp
- Any other relevant document

Personal Accident- Disability

- Claim Form duly filled & signed
- Claim Intimation
- Police Copy
- Copy of FIR (First Information Report) /
- Spot Panchnama / Inquest Panchnama
- Photograph of the injured with reflecting disablement
- Disability Certificate from appropriate
- Government Authority
- Medical Certificate from treating Doctor
- Leave Certificate from the Employer
- Investigation Reports
- Treatment Papers
- Copy of passport, visa with entry and exit stamp
- Any other relevant document

Loss of Passport

- Claim Form duly filled & signed
- Copy of New Passport & previous passport (if available)
- Original bills/invoices of expenses incurred for obtaining a new passport
- Copy of FIR/ Police Report
- Copy of return tickets

Loss of Checked Baggage

- Claim Form duly filled & signed
- Copies of boarding Pass/Ticket/Baggage Tags
- Copies of correspondence with the Airline authorities/others certifying the delay
- Property Irregularity Report (to be obtained from the airline authorities)
- Details of compensation received from Airlines/other authorities

Delay of Checked Baggage

- Claim Form duly filled & signed
- Copies of boarding Pass/Ticket/Baggage Tags
- Copy of passport, visa with entry and exit stamp
- Copies of correspondence with the Airline authorities/others certifying the delay of checked baggage
- Property Irregularity Report (PIR - a written proof from the carrier) from the Airline authorities stating the period of delay
- Original bills/receipts/invoices for any necessary emergency purchases like toiletries, medication and clothing (If incurred)
- Details of compensation received from Airlines/other authorities

Trip Delay

- Claim Form duly filled & signed
- Please attach confirmation from the airlines, clearly mentioning the scheduled arrival time and the actual arrival time
- Copy of passport, visa with entry and exit stamp, Boarding Pass/Ticket
- Copies of Correspondence with the Airline authorities certifying about the delay

Missed connection

- Claim Form duly filled & signed
- Please attach confirmation from the airlines, clearly mentioning the scheduled arrival time and the actual arrival time
- Copy of passport, visa with entry and exit stamp, Boarding Pass/Ticket
- Copies of Correspondence with the Airline authorities certifying about the delay
- All the bills / receipts of reasonable additional expenses incurred and / or proof of cancellation charges levied by the carriers shall be submitted

Trip Cancellation and Trip Curtailment

- Claim Form duly filled & signed
- If trip is cancelled or interrupted due to medical reasons then provide medical reports and doctors statement
- If trip is cancelled or interrupted due to employment reason, then termination letter from the company shall be submitted
- If due to other insured events, police report confirming the incident/government order shall be submitted
- In case the cancellation or interruption is owing to the sickness, injury or death of a travelling companion, the original tickets of the insured and the travelling companion indicating travel to the same destination for the same dates needs to be submitted
- All the bills/receipts of reasonable additional expenses incurred and/or proof of cancellation charges levied by the carriers shall be submitted

Hijack

- Claim Form duly filled & signed
- Full statement of the events in writing
- Claim Form duly filled & signed Airline correspondence (copy of Passenger List etc.)
- Copy of ticket/ Boarding Pass

Golfer's Hole-In-One

- Claim Form duly filled & signed
- Invoice of expenses incurred
- Proof of achieving a hole-in-one by the Insured Person

Home Burglary Insurance

- Claim Form duly filled & signed
- Copy of FIR/ Police Report
- Invoice of lost item

Bail Bond

- Claim Form duly filled & signed
- Provide the court order stipulating the required amount as bail bond
- Police report

Emergency Cash Advance

- Claim Form duly filled & signed
- Copy of FIR/ Police Report

Personal Liability

- Claim Form duly filled & signed
- Full statement of the facts in writing
- Any other documents relevant to the incident, including Summons, Legal Notice, etc
- Witness statements or Any other information you would like to share with us